Charlotte Bocquet

Product UX/UI Designer

I'm an Agile Product UX/UI Designer based in Auckland. With a background in digital law, digital marketing and UX Design, I enjoy creating beautiful and functional user experiences that will fulfill your business goals #

🗹 charlottebocquet@gmail.com 🤌 027 470 2205 💍 NZ Permanent Resident

in charlottebocquet & Portfolio



References available upon request

Oct. 2022 - Dec. 2022

UX Designer Foodstuffs

- Designed an app for in-store staff to improve the product scanning speed and generate more data for business analytics purposes. This app became the most used app in store after its launch. Read Case Study
- Created solutions including sketches, wireframes and interactive prototypes
- Facilitated workshops with stakeholders (e.g. collaborative design sessions, prototype demonstrations, interviews)
- · Worked closely with developers to ensure designs were correctly implemented and functionally complete
- Redesigned in-store training materials to increase accessibility and effectiveness
- Additional projects: user research and ideation on advertising banners and product cards solutions, creation of components for Foodstuff's design system

Jan. 2022 - Oct. 2022

CRO & UX Consultant Yuri & Neil (Subcontractor)

- Identifying opportunities to improve the customer experience and conversion funnels for a portfolio of online stores, marketplaces and travel clients
- Performing UX research, UI Design and data analysis
- Monitoring and improving the User Experience via experimentation and A/B or multivariate testing
- Producing UX, SEO & SEM recommendations
- Google Analytics and Google Optimize setup and tracking
- · Web design and creation of solutions on website builders

Apr. 2019 - Nov. 2021

Student Enrolment Manager United Institute of Technology

- · Collaborating with Schools and Marketing teams to improve CX, develop new marketing initiatives and create visual materials
- Optimising selection/enrolment activities and processes to enable the company to exceed sales, enrolment and retention targets
- Analysing and reporting on enrolment data

Jul. 2018 - Apr. 2019

Admissions Processing Officer United Institute of Technology

• Supporting Continuous Improvement of Operations team's processes & work

Jan. 2017 - Jul. 2018

Manager Muriwai Surf School

- · Rebranding and redesigning website
- · Developing new partnerships and online presence

Feb. 2016 - Dec. 2016

In-house Legal Counsel Spideo (Paris, France)

- Ensuring the compliance of the SaaS and the application with Data Privacy laws
- · Reviewing, drafting and negotiating contracts

General Skills

Agile Methodology • UI design • UX Research • Web Design • Design Systems • Design Thinking • User Testing • A/B Testing • Inbound Marketing • Online Advertising • SEO/SEM

Software Skills











& more!

Education/Training

2022

Certificate in Applied Technology Product Solutions (UX Design), NZQA Level 6

Mission Ready

2022

Postgraduate Certificate in Applied Business (Digital Marketing), NZQA Level 8

United Institute of Technology

2021 & 2022

Courses in Design Thinking for Business & Data Analytics, NZQA Level 8

United Institute of Technology

2016

Master's Degree in Digital Law

Université Paris 2 Panthéon-Assas (Paris, France)

Bachelor's Degree in Business Law

Université Paris 1 Panthéon-Sorbonne (Paris, France)

Certifications

Udemy UI Design Bootcamp Meta Certified Media Planning Professional Advanced Google Analytics Certification **Hubspot Academy Inbound Marketing** Interior Design Certificate